

19th October 2023

BSE Limited
1st Floor, New Trading Ring
Rotunda Building, P J Towers
Dalal Street, Fort
Mumbai 400 001

Stock Code: 513375

National Stock Exchange of India Ltd.
Plot No. C/1, G Block
Bandra - Kurla Complex, Bandra (E)
Mumbai 400 051

Stock Code: CARBORUNIV**Sub: Statement of Investor Complaints for the quarter ended 30th September 2023**

Pursuant to Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, we furnish below the Statement of Investor Complaints for the quarter ended 30th September 2023.

S. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the Quarter (viz. 01.07.2023)*	33
2.	Received during the Quarter (from 01.07.2023 to 30.09.2023) **	11
3.	Disposed off during the Quarter (from 01.07.2023 to 30.09.2023)	44
4.	Remaining unresolved as on 30.09.2023	-

* The Investor Complaints that were pending at the beginning of the quarter were pertaining to the Interim dividend for FY 2022-23 declared by the Board of Directors on 31st January 2023 and paid to the eligible shareholders on 28th February 2023 after deducting TDS at applicable rates. With effect from April 1, 2020, the company is required to pay/ distribute dividend only after deducting tax at the applicable rates prescribed under the Income Tax Act, 1961. In this regard, in respect of the interim dividend paid during the FY 2022-23, while submitting the TDS return, the residential status of a few shareholders in respect of tax was deducted at source (TDS) had been inadvertently classified under section 195 (TDS on dividend for Non-resident shareholder) instead of section 194 (TDS on dividend for Resident shareholder) of the Income Tax Act, 1961 resulting in a mismatch in form 26AS. Requisite steps were immediately taken in early July 2023 to file the revised return and the Company had also sent emails to the affected shareholders whose emails were registered in the Company's record intimating the actions taken on the wrong classification and rectification of classification error in Form 26AS. Simultaneously, the Company also sent the revised TDS certificate to the said shareholders via email during the second week of July 2023.

** Eight (8) out of the eleven (11) grievances reported during the quarter ended 30th September 2023 pertained to the incorrect classification of the residential status as mentioned above, which had been redressed in July 2023 as detailed above. The remaining three (3) pertained to non-receipt of dividend which have also been suitably addressed and resolved resulting in nil grievances at the end of the quarter.

Kindly take the above on record.

Thanking you.

Yours faithfully,

For **Carborundum Universal Limited**

Rekha Surendhiran
Company Secretary